**SOFTWARE BUG REPORT FORM**

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| **SUBMITTED BY** | | **DATE** | |
| Harshada Dhanwate | | 27/02/2024 | |
|  |  |  |  |
| **SUMMARY** | | **FILE ATTACHMENT(S)** | |
| On submission, an error should arise. Ensure your script  confirms the error message's appearance. | |  | |
| **Steps to Reproduce** | | **EXPECTED RESULT** | |
| 1.Home Page > Contact Us (this opens the next page in the same window )  2.Go to the Marketing section > Click on Contact  3. Fill the details in the form Full name, Organisation name, phone no, email, job role, I agree button.  4.Keep message box empty and  5. Click on Submit button | | After clicking on Submit button the It should show the error message “Sorry, there was an error submitting the form. Please try again.” | |
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| **SCREENSHOT DEMONSTRATING BUG'S BEHAVIOR AND ACTUAL RESULT** | | | |
| ACTUAL RESULT –  The error message is not displaying and opening another page the screenshot is attached here. | | | |
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| **REPORT VIEW STATUS** | **X** | **REPRODUCIBILITY** | **X** |
| Public |  | Always Occurs |  |
| Private |  | intermittently Occurs |  |
|  |  |  |  |
| **SEVERITY** | **X** | **PRIORITY** | **X** |
| Critical |  | Critical |  |
| High |  | High |  |
| Medium |  | Medium |  |
| Low |  | Low |  |
|  |  |  |  |
| **RESULT** | | **FIXED BY** | |
| **FAIL** | | ----------- | |